



LIBRARY CODE OF CONDUCT

First and foremost, the Quinte West Public Library is committed to providing inclusive, and welcoming spaces where the community comes together. This policy applies to visitors in all Library spaces: on Library property, in the community, on the phone, or electronically.

Visitors to the Library have the right to equal treatment without discrimination or harassment based on gender identity, gender expression, sexual orientation, race, colour, ethnic origin, creed, disability and all other grounds set out in the Ontario Human Rights Code.

The following rules govern the appropriate use of the library to ensure the comfort and safety of all staff and persons who use the library facilities and to maintain the security of library property. Library staff will make every effort to apply these rules in a fair and dignified manner.

Patrons who breach the library rules may have their library privileges suspended, be excluded from library property and may be subjected to prosecution.

- Behaviour that is disruptive, abusive, insulting, harassing, threatening or that interferes with the ability of others to enjoy, use or work in the library is not permitted.
- Unauthorized use, damage, vandalism or theft of library materials, equipment or property is not permitted.
- All bags and packages should be made available for inspection by library staff upon request.
- The library is not responsible for the loss or damage of personal items.
- Public use of staff-only entrances, exits and work areas without permission is not permitted.

- Children requiring supervision should not be left unattended in the library.
- Animals are not permitted in the library, except for documented service animals or in authorized library programs.
- Canvassing, soliciting, unauthorized distribution of materials or engaging in any unauthorized commercial activity is not permitted in the library.
- Use of sports equipment including roller blades, skateboards and scooters is not permitted in the library.
- Shirts and shoes must be worn at all times while in the library.
- Sleeping is not permitted on Library premises.
- Smoking, including the use of e-cigarettes, is not permitted.
- Photographing, filming or video recording in the library, without approval by library staff is not permitted.
- Any behaviour or request that contravenes the Criminal Code or engages in any prohibited discrimination under the Human Rights Code is prohibited.

Revised by Quinte West Public Library Board September 26, 2023